

TERMS AND CONDITIONS

NOTICE: Shoeture sneaker accessoires are designed to fit on most sneakers. Given the wide range of brands, sizes, and styles, Shoeture cannot guarantee that the accessories will fit on every type of shoe.

Payment Methods

- PayPal
- Visa
- Mastercard
- Bank transfer

Shipping Method

- All orders require 24-48 hours processing time before shipping.
- No deliveries will be made on Saturday or Sunday.
- Shoeture does not guarantee same day shipping.

Return Policy

Refunds and Exchanges

All merchandise unless otherwise indicated may be returned within 30 days from the original invoice date for a refund. Packages must be postmarked within the 30-day period. A 20% restocking fee applies to all refunds, no exceptions. Customer pays all shipping charges. Products must be in the condition you received them and in the original box and/or packaging.

Restocking Fee

A 20% restocking fee will be applied to all returns for refund. Shipping charges are non-refundable. No refunds after 30 days.

Processing Time

You can expect your order to be processed within approximately 24-48 hours, provided the items are in stock and there are no problems with payment verification. Shoeture does not guarantee same day-shipping. Orders are not processed on

weekends and holidays.

Back-orders

Shoeture does not sell back-ordered merchandise. We will never purposely charge a customer for an item that we do not physically have in stock at the time of purchase. Occasional inventory discrepancies may occur due to inaccurate inventory counts or possibly because the last few items on our shelves are damaged and/or not in a condition that we can in good faith sell to a customer. In that instance we will refund your account for the item, along with any applicable tax fees and shipping charges.

Privacy

Shoeture respects your privacy. We will not under any circumstances sell or release your information to anyone except as outlined in our privacy policy. All of the information obtained from our web site will be used for processing purposes only.

Purchase Agreement

By accepting delivery of any product delivered from Shoeture.eu ("Shoeture"), you ("Customer") agree to be bound by the terms and conditions listed below. You and Shoeture agree that the following terms and conditions are the exclusive terms governing the sales transaction between Customer and Shoeture. Any attempt to alter, supplement, modify or amend these terms and conditions by the Customer will be considered a material alteration of this agreement and, therefore, are null and void. In addition, these terms and conditions are subject to change at any time, without prior written notice. Therefore, please check these terms and conditions carefully each time you place an order with or accept delivery of any goods from Shoeture.

Returns and Exchanges

Shoeture allows our Customers to return or exchange products within 30 days of the original invoice date. Note that a 20% restocking fee will be applied to all returns, without exception. Customer must comply with the Product Returns and Exchanges procedure described in the Terms and Conditions above. Any breach of Shoeture's Returns and Exchanges procedure will result in the loss of Shoeture's refund/replacement guarantee. Furthermore, all return shipments not in compliance with these instructions will be rejected.

Product Returns and Exchanges Procedure

Customer is solely responsible for shipping any returned product to Shoeture. Customer agrees to use only reputable carriers capable of providing proof of delivery and insurance for the entire value of the shipment. Customer agrees to bear all shipping and insurance charges and all risk of loss for the return product during shipment. Customer agrees that all returned products will be 100% complete, in

re-saleable condition, and will include the original packaging material. If any component of the returned product is missing, Shoeture's Return Procedure will be breached and Shoeture may in its sole and absolute discretion reject the entire return or choose to impose additional charges against the customer for replacement of the missing item(s). Shoeture will not refund to Customer the original shipping charges. In addition, Shoeture will assess a 20% restocking fee against the Customer's account on all returns for refund. This fee is waived for exchanges.

Warranties: All products sold "as is" or "with all faults"

All items sold through Shoeture are sold "as-is" or "with all faults." The entire risk as to the quality and performance of these items is with the buyer. Should any of these items prove defective, the buyer, and not Shoeture, assumes the entire cost of all necessary repair.

Limitation of Liability

In all circumstances Shoeture's maximum liability is limited to the purchase price of the products sold. Shoeture shall not, under any circumstances, be liable upon a claim or action in contract, tort, idemnity or contribution, or other claims relating to the products it sells which exceeds this liability limit. Shoeture shall not be liable for third party claims for damages against the customer, or for malfunction, delays, interruption of service, loss of business, loss or damage to exemplary damages, whether or not Shoeture has been made aware of the possibility of such claims or damages.

General Terms and Conditions

Payment Terms; Orders: An order is not binding upon Shoeture until it is accepted; Shoeture must receive payment before it will accept an order. Payment for product(s) ordered is due prior to shipment. Customer can make payment by credit card, or some other method prearranged with Shoeture. You agree to pay the amount(s) due as specified on the invoice.

Shipping Charges

Your total cost for purchase of any product will include shipping and handling charges shown on the Shoeture invoice.

Risk of Loss

Shoeture will arrange for shipment of ordered product(s) to the Customer, Free On Board (F.O.B.) shipping point, meaning title to the product(s) and risk of loss passes to the Customer upon delivery to the carrier. Shoeture will, under no circumstances, be responsible for delays in delivery, and associated damages, due to events beyond its reasonable control, including without limitation, acts of God or public enemy, acts of federal, state or local government, fire, floods, civil disobedience, strikes, lockouts,

and freight embargoes.

Governing Law and Jurisdiction

Any dispute arising out of or related to these Terms and Conditions or the sales transaction between Shoeture and Customer shall be governed by the laws of Vienna/Austria, without regard to its conflicts of law rules. Specifically, the validity, interpretation, and performance of this agreement shall not be governed by the United Nations Convention on the International Sale of Goods. Shoeture and Customer consent to the exclusive jurisdiction and the exclusive venue of the state and/or federal courts located in Vienna/Austria, to resolve any dispute between them related hereto. Both Shoeture and Customer waive all rights to contest this exclusive jurisdiction and venue of such courts. Finally, the Customer also agrees not to bring any legal action, based upon any legal theory including contract, tort, equity or otherwise, against Shoeture that is more than one year after the date of the applicable invoice.

Severability

If any provision contained in this agreement is or becomes invalid, illegal, or unenforceable in whole or in part, such invalidity, illegality, or unenforceability shall not affect the remaining provisions and portions of this agreement, and the invalid, illegal, or unenforceable provision shall be deemed modified so as to have the most similar result that is valid and enforceable under applicable California law.

Waiver

The failure of either party to require performance by the other party of any provision of this agreement shall not affect in any way the first party's right to require such performance at any time thereafter. Any waiver by either party of a breach of any provision in this agreement shall not be taken or held by the other party to be a continuing waiver of that provision unless such waiver is made in writing.

Entire Agreement

These Terms and Conditions, together with Shoeture's invoice regarding the products ordered by Customer, are the complete and exclusive agreement between Shoeture and Customer, and they supersede all prior or contemporaneous proposals, oral or written, understandings, representations, conditions, warranties, and all other communications between Shoeture and Customer relating to the subject products. This agreement may not be explained or supplemented by any prior course of dealings or trade by custom or usage.